



## Refund Policy

### Jive Classes and Workshops

A full refund will be provided if this is more than 14-days prior to the course starting. If it is outside this period and it is not possible to start the course, then we may be able to move you to the following course, but this cannot be guaranteed, as this will depend on availability. This will be at our discretion.

### Ruby's Dances

No refunds are available.

### Dance Troupe

A full refund will be provided if more than 14-days' notice is given. If it is outside this period payment will be required in full.

### DJ Services

A full refund will be provided if more than 14-days' notice is given. If it is outside this period payment will be required in full.

### Private Lessons

If 24-hours or more is given with the intention of cancelling the lesson, there will be no charge. Otherwise, payment is due in full.

### Classic Car Hire

#### Payment

1. The Client agrees to pay a **nonrefundable deposit of £100.00** per car for the services to be provided, immediately upon signature of this Agreement.
2. The Service Provider will attach an invoice to the final Agreement detailing the balance payable, and the total cost of the services being provided.
3. Full payment of the said invoice is to be made **no longer than 6 weeks** before completion of the services provided unless otherwise stated by the Service Provider. The method of payment of the invoice by the Client to the Service Provider shall be by:



- Cheque made payable to Surrey Jive Ltd and sent to the following address:  
39, Woodstone Avenue, Stoneleigh, Epsom, Surrey, KT17 2JS
- Direct payment into bank account (details of which shall be provided upon request)

If payment of the invoice from the Service Provider is **not made within 6 weeks** of the date of completion of the services, the Service Provider reserves the right to cancel the booking and pursue payment of the outstanding costs together with any interest accrued on the outstanding payment. Interest will be charged at the rate of 8% over and above the Bank of England Base Rate on any invoice outstanding for a period of more than 60 days.

#### **Cancellation**

4. Either Party may cancel this Agreement at any time upon notice in writing, however:
  - (a) If this Agreement is cancelled after the Client has paid the balance in full, and within 6 weeks of the date of the services being provided by the Service Provider, then the Client accepts that unless there are exceptional circumstances (i.e. a bereavement), any monies refunded will be at the discretion of the Service Provider.